

ISKCON Pilgrimages

Terms and Conditions

- A pilgrim should have appreciation for ISKCON, Srila Prabhupada and his teachings. We expect pilgrims to know who Krishna is, what His position is with respect to devatas, what the importance of devotional service is, what the goal of human life is, etc. This will help avoid unpalatable experiences and shortcomings. This will also increase the spiritual value of the pilgrimage tour.
- The pilgrim should have been attending some or the other ISKCON temple programs.
- No pilgrim is allowed to talk, discuss, propagate and preach other philosophies on spirituality, religion, God, etc., which are contrary to Vedic literatures. For any philosophical queries or doubts, one should approach the ISKCON temple devotee. We also request pilgrims NOT to do any activity which may influence the newcomers in their perception and understanding of God or religion.
- The participant should bear in mind that our pilgrimages are not for just sight-seeing, but for spiritual and devotional advancement.
- Any person more than 70 years should be accompanied by a guardian or family member.
- Language of communication and narration of pastimes will be English. Summary will be explained in Kannada.
- Dress code: Indian traditional dress, ideally Kurta-Pajama or Dhoti for men and Chudidhar-Dupatta or Saree for women.
- Any medical issues should be disclosed during registration.
- During the entire pilgrimage, one should follow the following rules:
 - a. No meat eating (including eggs) - We will be serving food/Krishna Prasadam which is sattvic - no onion/garlic.
 - b. No intoxication - No tea and coffee will be served in the entire trip.
 - c. No gambling
 - d. No illicit sex - The pilgrimage tour gives opportunity for people to be together and spend time together for considerable time. However, this time and contacts should not be used for proposing/making business, developing mundane love relations or illicit relations.

Failing the above rules, the tour manager reserves the right to cancel the pilgrimage of the pilgrim without any refund of the tour price.

- **Cancellation Policy -**

If due to any circumstances or personal reasons you have to cancel your pilgrimage tour, the cancellation request in writing, duly signed by the individual seeking cancellation must be sent to Krishna Ashraya office, ISKCON Temple, Bengaluru or emailed to us at krishna.ashraya@hkm-group.org

If the balance amount is paid in full, the following **cancellation charges shall be payable by the pilgrim** on cancellation of the pilgrimage:

0-2 days before the date of pilgrimage	- 95% of the total cost
2-5 days before the date of pilgrimage	- 75% of the total cost
5-20 days before the date of pilgrimage	- 50% of the total cost
20-40 days before the date of pilgrimage	- 25% of the total cost
> 40days before the date of pilgrimage	- 20% of the total cost

- **Tour Extension Policy -** If due to any reason the tour is extended, all pilgrims have to pay an extra price of Rs.2000/day during the tour. Extension of the tour is right of Management.

Donations towards Pilgrimages

ISKCON Pilgrimage Tours are being conducted purely for strengthening and enlivening the spiritual consciousness of the participants and helping them progress in devotional service. We have no intentions of making profit out of the tours. Hence we invite donations for the tour in the form of:

- Sponsoring any aspect of the pilgrimage like transportation, accommodation, and prasadam
- Sponsoring one time or one day prasadam for the pilgrims
- Sponsoring the local travel
- Sponsoring the darshan and other Deity sevas at the temples
- Sponsoring the entire tour price for another pilgrim

Other Terms and Conditions

1) Train/Flight Reservation:

- Kindly send the name, age, address of persons at the time of reservation.
- You are requested to book seats at least 120 days in advance to ensure confirmed reservation for train. We also accept bookings up to the date prior to journey subject to availability of seats/berths at your risk and responsibility. You are requested to carry original photo ID card during journey.

- If you book seats later, you may get RAC (Reservation against Cancellation). In this case you will be entitled to travel in a sleeper coach with only seat arrangements without sleeper berth. Or if you get Wait Listed tickets, you will not be entitled to travel in a reserved compartment with reserved seats and sleeper. This ticket entitles you to travel in a general compartment only.
- If the train ticket is not available we will try under TATKAL scheme (subject to availability). In this case additional charges of TATKAL reservation will be extra.
- The fare is inclusive of journey in second class sleeper by express/super-fast train. Journey tickets for upper class may be arranged (subject to availability) at extra cost on your request in writing.
- We advise you to book your flight tickets only after confirmation of our tour.
- Air tickets (check fare) can be arranged from any place for pilgrims to join our groups, at extra cost (subject to availability).
- Onward/return journey ticket may be arranged from places of pilgrims' choice (subject to availability) on their request in writing.
- Males 60 years and above are eligible for 40% concession and females 58 years and above are eligible for 50% concession on train fare. We can reserve train tickets on concession fare only if we receive your consent while booking the tour and only if you produce original age proof with a valid photo ID while travelling. Or else, the train ticket will be reserved on full fare and no claim will be entertained later.
- We can book the train tickets together in the same compartment if we receive the bookings at least 120 days prior to the departure for North Indian tours to get confirmed train tickets for all sectors, Or else, we have to make alternative arrangements according to the availability at the last moment without the consent of the tourists.
- As per the railway rules the train tickets are not transferable. We can neither block the tickets nor get your seats confirmed in any other manner if you are late to reserve seats.
- No refunds will be made for non-working of AC units of the coaches while on tour.

2) Accommodation:

- Accommodation will be arranged depending on the size of your family. Extra person will be provided with a mattress. In case you require an extra room for your convenience the same will be arranged at an actual extra cost.
- Hand-picked good tourist hotels offering private bath are specifically chosen keeping in mind the comforts of tourists. Some of the hotels may be located in the cities, but

to provide comfortable hotels with reasonable prices, it is often necessary to use hotels away from city centers. In some cases, the hotels/accommodation may not have all amenities like hot water, extra beds, etc. Participants have to adjust with the accommodation and not demand the tour manager for better accommodation. Three/four bedded rooms will be given to the families which request for the same, depending on the availability in that hotel otherwise they will be provided with extra rollaway bed, which you need to be prepared for, having less space in your room.

- Single supplement: This will be charged extra if you are travelling alone or with family but wish to occupy a separate room. Kindly consult the office before booking. Cost depends on the tour chosen.
- In all our tours, the actual check-in time will be as per itinerary. The tourists who report earlier according to their convenience will have to wait till the actual check-in time or in case they wish to occupy a room (subject to availability), they will have to bear one day room rent of the particular hotel.

3) Payment:

- Balance amount should be paid 30 days prior to the commencement of tour by cash/DD/cheque/RTGS/NEFT to ISKCON Bangalore office only. Otherwise, your seat will be allotted to some other tourist without your consent.
- Tour fares are subject to change with or without notice depending on the Central/State Govt. budget effects. Rates prevailing on the date of departure will apply.

4) Miscellaneous:

- ISKCON Pilgrimage Department reserves rights to allot or cancel seats. It also reserves unconditional rights to refuse bookings or terminate passengers on tour in the event of unreasonable behavior at any time.
- Tour will be confirmed subject to availability of minimum no. of passengers. In case the number of passengers is less than required capacity, tour may be merged, postponed or conducted by mini bus taxi whichever has been arranged. In this case there may be changes in the seat nos.
- Tour timings and itinerary are subject to change. Consequently, it may be revised at any time during the tour, with or without notice depending upon the exigencies of occasion. We will inform you of these amendments prior to the start of the tour or on tour. No grievances from the tour participants regarding any change in itinerary/service which we are constrained to make will be entertained during or after the tour.
- Tour will be confirmed subject to minimum of breakeven points depending on the capacity of the vehicle; otherwise we hold the right to cancel the tour. Cancellation

will be informed to you 10 days before the actual departure and the amount paid by you will be fully refunded by A/c payee cheque but no compensation is payable for consequential loss suffered.

- ISKCON Pilgrimage Department does not accept any responsibility for delay or change, missed connection, political disturbance, strike, war, natural calamities, injury, death, sickness, accident, theft, or any consequential loss or expenses borne by the passengers.
- ISKCON Pilgrimage Department, on behalf of its management, employees, agents and representatives notify that no liability will be attached for the loss of person or property caused or damaged, or suffered by the customer on account of deficiency in service rendered or to be rendered by the consent contractors or suppliers of such services including carriers and arranged hotels.
- If a passenger wants to discontinue journey while on tour, the same should be intimated by writing. However, please note that the unused portion of the tour amount will not be refunded.
- ISKCON Pilgrimage Department does not undertake any responsibility for non-reimbursement of LFC/LTC claims.
- Special entrance ticket and other extra charges are payable at the places of visit wherever applicable.
- Special group tours as well as executive special tour packages will be arranged according to your choice and budget for schools, colleges, corporations and organizations.
- We reserve the right to change any information provided here due to any event beyond our control.
- All legal proceedings against shall be within Bangalore jurisdiction and jurisdiction of Court at other places is expressly excluded.